

Healthcare Add-On



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1 Preface

This guide provides the details on how to use the workflows in Healthcare Add-On

About This Guide

This guide is divided into following primary sections:

1. Introduction

This section lays the foundation for understanding the workflow specification

2. Cloud Service Coordination

This section describes how to use OAuth and to do service Coordination with external cloud Services DrChrono

3. Configuring Default Values

This section contains step-by-step instructions on how to configure settings related to workflows application in User Site

4. Operation of Workflow Applications

This section contains step-by-step instructions on how to operate Healthcare Add-on Workflow applications on MFP Operation panel

5. Limitations

Product Limitations

6. Appendix

This section contains additional reference materials

Note: The operation panel screen shot images and User Site images provided in this document are for illustrative purposes only. These images may not reflect the exact image you experience on your multi-functional printer (MFP device).

2 Introduction

What is Healthcare Add-On?

Healthcare Add-On is a package which contains following workflows.

1. Scan to DrChrono
2. DrChrono Patient Onboarding
3. Scan to EOB

Scan to DrChrono Specification

This workflow allows users to scan a document to a specific patient. Scanned documents will be available under 'Documents' section under patient in DrChrono. There is an input field to enter the description about the document.

Patient	Select a Patient by browsing and selecting from available Patients in DrChrono
Description	Enter Description of document being Scanned. This is a Mandatory field.

DrChrono Patient Onboarding Specification

There are no User settings in this workflow	Scanned Drivers License are uploaded to CPE for Data Capture. CPE in turn creates Patient in Dr Chrono
---	---

Scan to EOB Specification

There are no User settings in this workflow	Scanned EOB are uploaded to CPE. CPE further processes EOB.
---	--

3 Cloud Service Coordination

What is Cloud Service Coordination?

Before using Healthcare Add-On workflows, user need to establish External Service Coordination with DrChrono (for Scan to DrChrono),

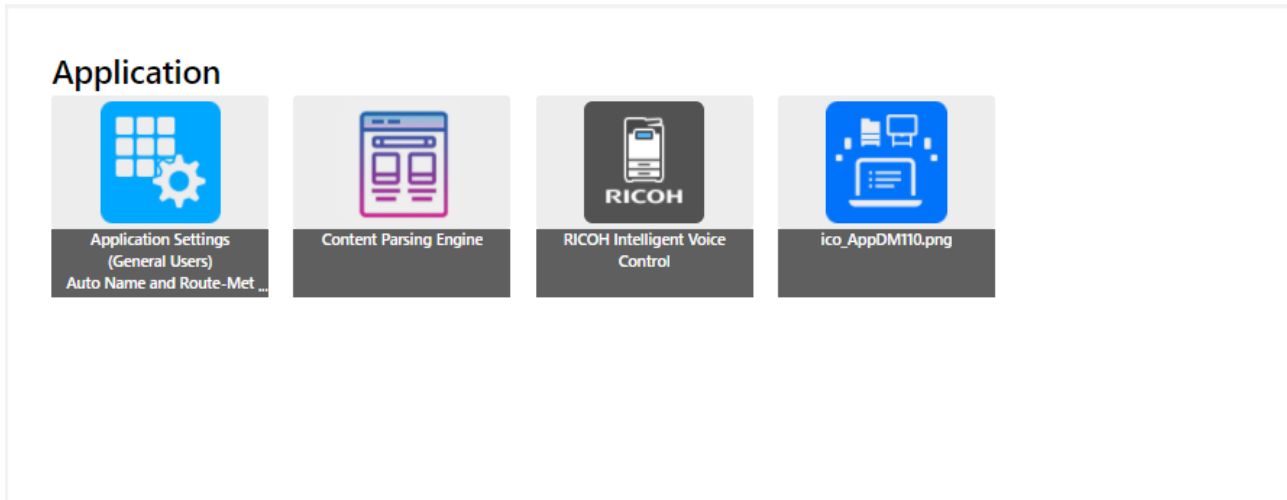
Refer to Smart Integration Cloud Service Coordination User Guide for step-by-step instructions.

4 Configuring default Values

Smart Integration User Configuration Site URL

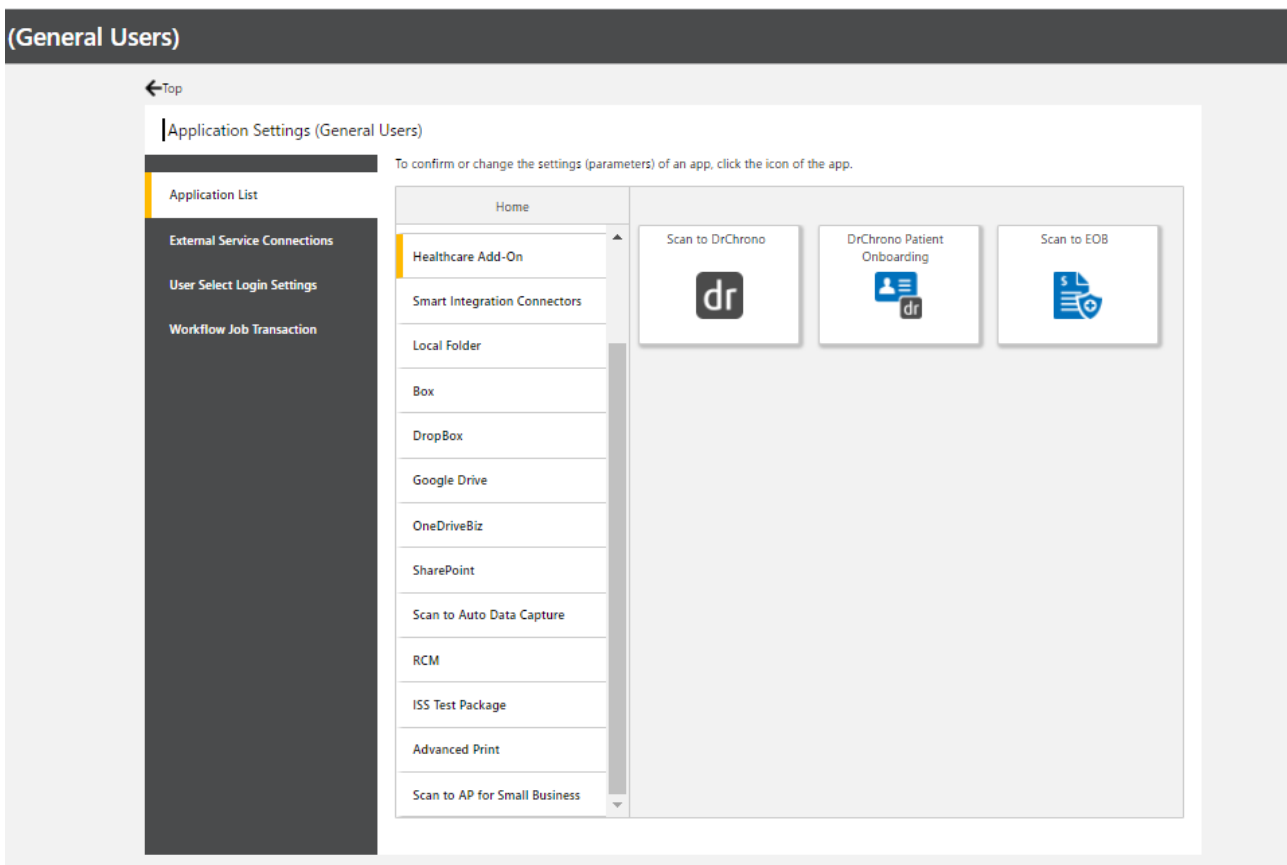
<https://na.accounts.ricoh.com/portal/login.html>

Login to above site using your credentials.



Note: Clicking on 'Content Parsing Engine' will take you to 'Content Parsing Engine' user Interface.

Click on 'Set Personal application settings'



Scan to DrChrono

Below settings are available to configure.

(General Users)

← Application List

Scan to DrChrono Cancel Save

* Mandatory field

Service Settings

Service drchrono

Patient * Select Folder Please select a patient:
[Open External Service Connections](#)

Common Settings

Default Screen for Folder Browsing List Screen

Default Layout for Folder Browse 2 Rows

Default Parameter Settings

Description

Default Scan Settings

Scan Color Mode Auto Color Select

Original Sides 1 Sided

Document Orientation Readable Direction

Scan Resolution 300 dpi

Document Size Auto

Manual Density 0

Scan Method Normal

Preview On

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Above settings are available to configure.

Note: Default Patient selection is not available.

Scan Settings

Default Scan settings can be configured here

Default Scan Settings

Scan Color Mode

Original Sides

Document Orientation

Scan Resolution

Document Size

Manual Density

Scan Method

Preview

DrChrono Patient Onboarding

Scan Settings

DrChrono Patient Onboarding

CancelSave

* Mandatory field

Default Scan Settings

Scan Color Mode

Auto Color Select

Original Sides

1 Sided

Document Orientation

Readable Direction

Scan Resolution

300 dpi

Document Size

Auto

Manual Density

0

Scan Method

Normal

Preview

On

Only Scan Settings are available. There are no other settings to configure in this workflow.

Scan to EOB

Scan Settings

Default Scan Settings

Scan Color Mode

Auto Color Select

▼

Original Sides

1 Sided

▼

Document Orientation

Readable Direction

▼

Scan Resolution

300 dpi

▼

Document Size

Auto

▼

Manual Density

0

▼

Scan Method

Normal

▼

Preview

On

▼

Only Scan Settings are available. There are no other settings to configure in this workflow.

5 Operation of Healthcare Add-On

Smart Integration MFP BrowserNX URL

<https://www.na.smart-integration.ricoh.com/si-apps/pub/index.html>

Ricoh Smart Integration Initial Login

Above URL is available as Bookmark ICON on MFP. Very first time, administrator need to login to the site either using Tenant ID, User ID and Password or Email address and password.

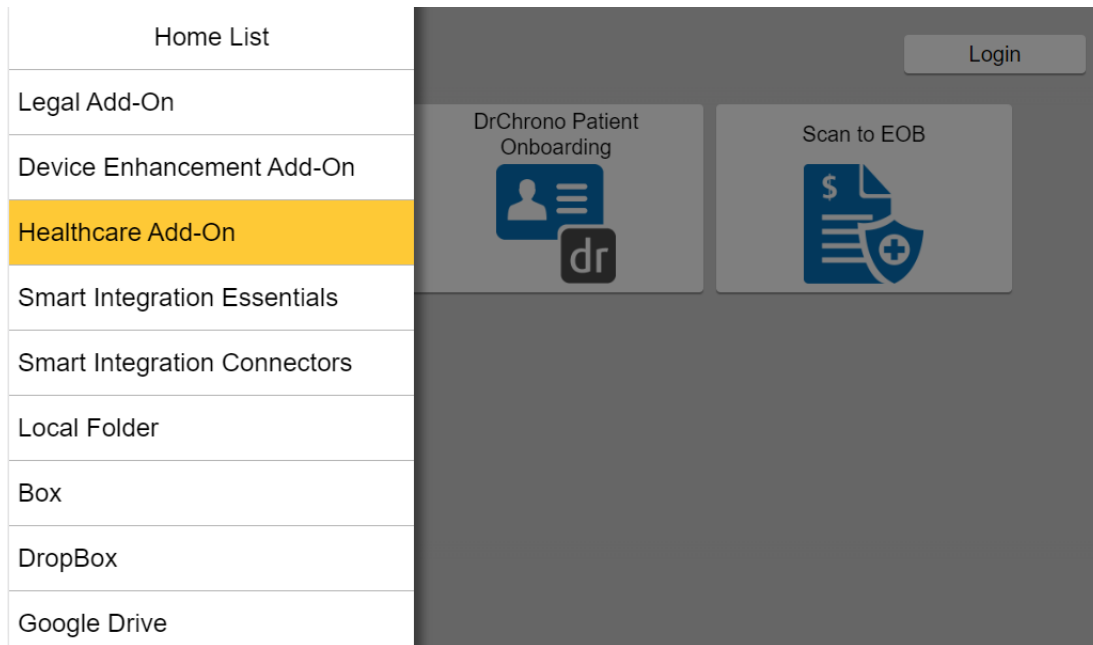
Option 1: Login with Tenant ID

The screenshot shows the login interface for Ricoh Smart Integration. At the top, there is a back arrow icon and the text "Login to RICOH Smart Integration". Below this, a dropdown menu is set to "Login with Tenant ID". The form consists of three input fields: "Tenant ID", "User ID", and "Password". A large blue "Login" button is positioned at the bottom of the form.

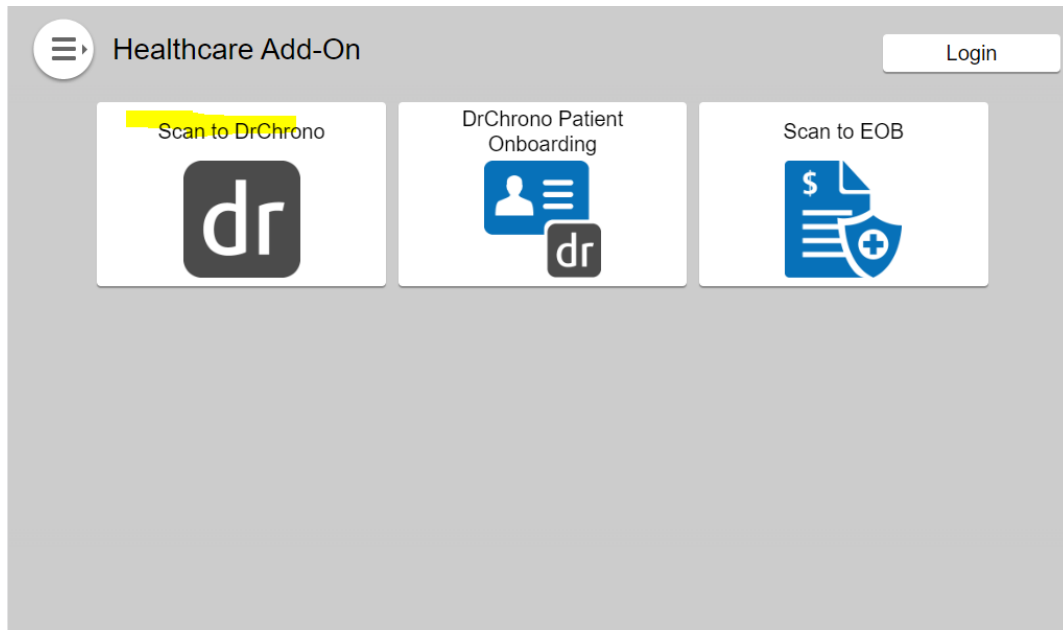
Option 2: Login with Email Address

The screenshot shows the login interface for Ricoh Smart Integration. At the top, there is a back arrow icon and the text "Login to RICOH Smart Integration". Below this, a dropdown menu is set to "Login with Email Address". The form consists of two input fields: "Email Address" and "Password". The "Email Address" field contains the text "user@gmail.com". A large blue "Login" button is positioned at the bottom of the form.

Use the Home List button to Select Scan to Healthcare Add-On.



Scan to DrChrono



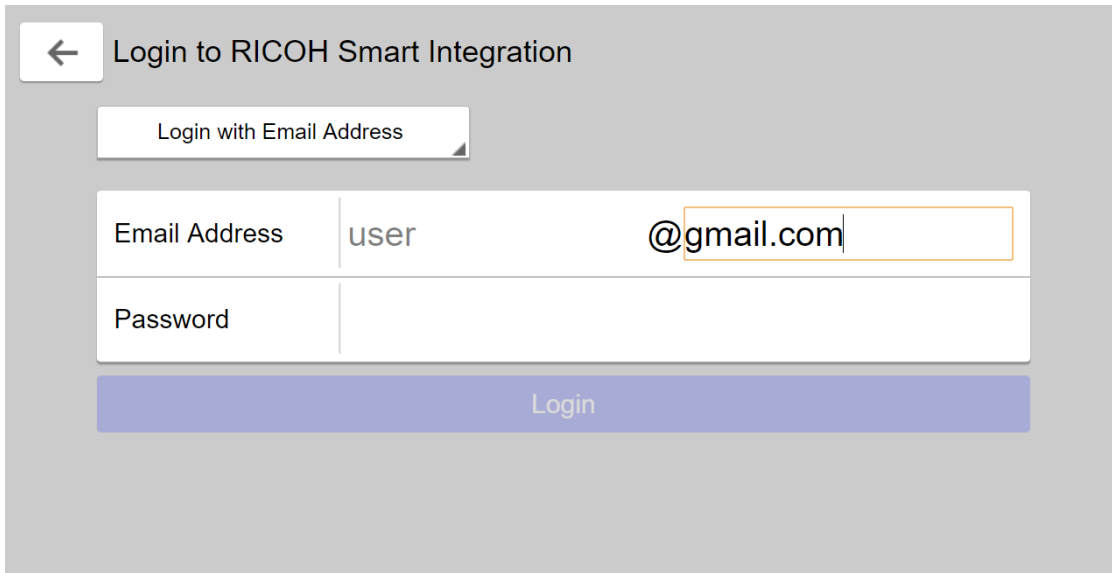
Touch on the Scan to DrChrono icon

User need to login to the site either using Tenant ID, User ID and Password or Email address and password.

Option 1: Login with Tenant ID

The screenshot shows a login screen titled "Login to RICOH Smart Integration" with a back arrow in the top left. Below the title is a dropdown menu labeled "Login with Tenant ID". Underneath are three input fields labeled "Tenant ID", "User ID", and "Password". At the bottom is a large blue "Login" button.

Option 2: Login with Email Address



The image shows a login interface for 'RICOH Smart Integration'. At the top left is a back arrow icon. Below it is a button labeled 'Login with Email Address'. The main form consists of two rows. The first row is for the 'Email Address', with the text 'user' in the first input field and '@gmail.com' in the second. The second row is for the 'Password', with an empty input field. Below the form is a large blue button labeled 'Login'.

← Login to RICOH Smart Integration

Login with Email Address

Email Address user @gmail.com

Password

Login

After successful user login 'Scan to DrChrono' Application Screen is displayed

Following Settings are available

- A. Patient: Browse and Select Patient
- B. Description: Enter a description related to document to be scanned.

Touch Next to Patient to browse and select patient

Please select a patient:	
<input checked="" type="checkbox"/>	SMAM000001 - Smith Amy
<input type="checkbox"/>	GEEV000001 - Genmark E va
<input type="checkbox"/>	GECH000001 - Genning C hris
<input type="checkbox"/>	HAMI000005 - Harris Mich elle
<input type="checkbox"/>	MADE000001 - Martin Den nis
<input type="checkbox"/>	JAEV000001 - James Evan
<input type="checkbox"/>	MOCR000001 - Moke Crai g
<input type="checkbox"/>	JAED000001 - James Edw ard

← Scan to DrChrono

Jay Nuggehalli

Logout

Job log

* Mandatory field.

Patient

*

SMAM000001 - Smith Amy

...

Description

*

Referral

×

Auto Colo...

1 Sided

Readable ...

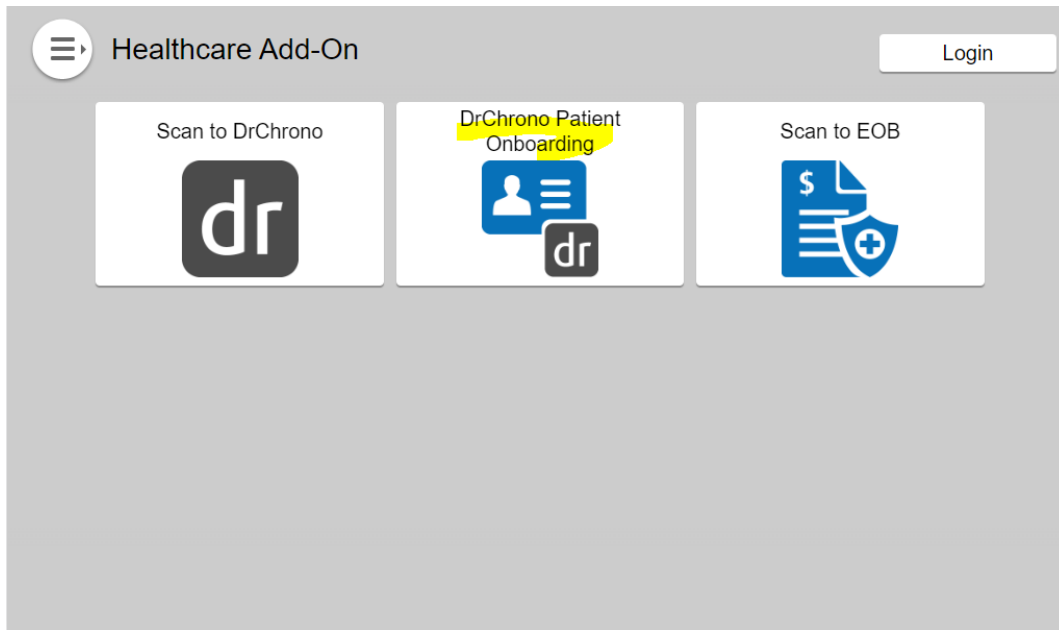
300 dpi

Scan Settings

Start

Touch on 'Start' to Scan

DrChrono Patient OnBoarding



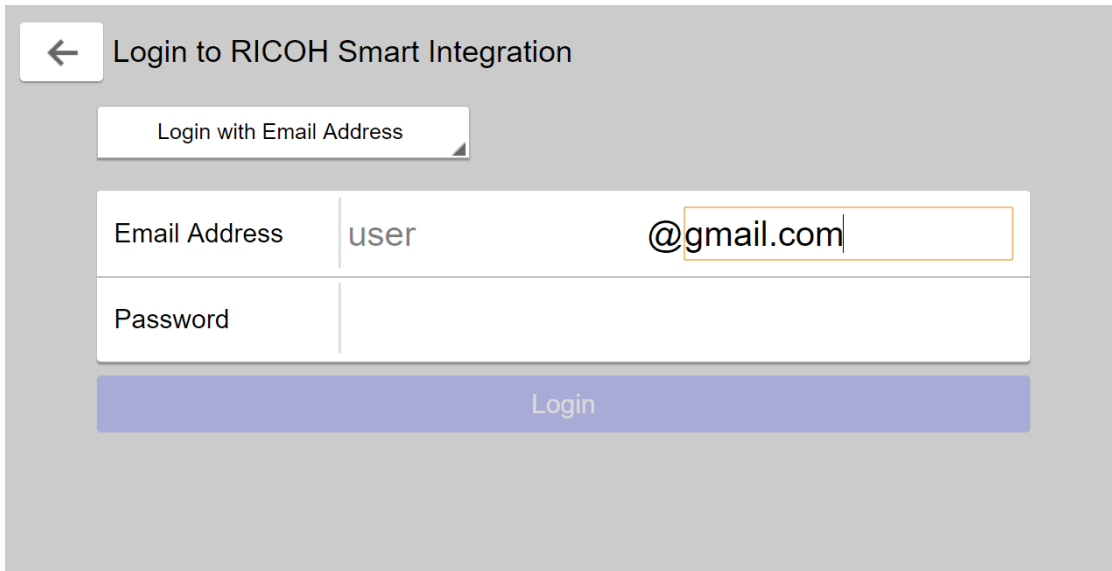
Touch on the DrChrono Patient Onboarding icon

User need to login to the site either using Tenant ID, User ID and Password or Email address and password.

Option 1: Login with Tenant ID

The screenshot shows a mobile application interface titled "Login to RICOH Smart Integration". In the top left corner, there is a back arrow icon. Below the title, there is a dropdown menu with the text "Login with Tenant ID". Below the dropdown menu, there are three input fields stacked vertically. The first input field is labeled "Tenant ID", the second is labeled "User ID", and the third is labeled "Password". Below the input fields, there is a large blue button with the text "Login".

Option 2: Login with Email Address



← Login to RICOH Smart Integration

Login with Email Address

Email Address	user@gmail.com
Password	

Login

After successful user login 'DrChrono Patient Onboarding' Application Screen is displayed
There are no specific settings available other than Scan Settings:



← DrChrono Patient ... Jayasimha Nuggehalli Logout Job log

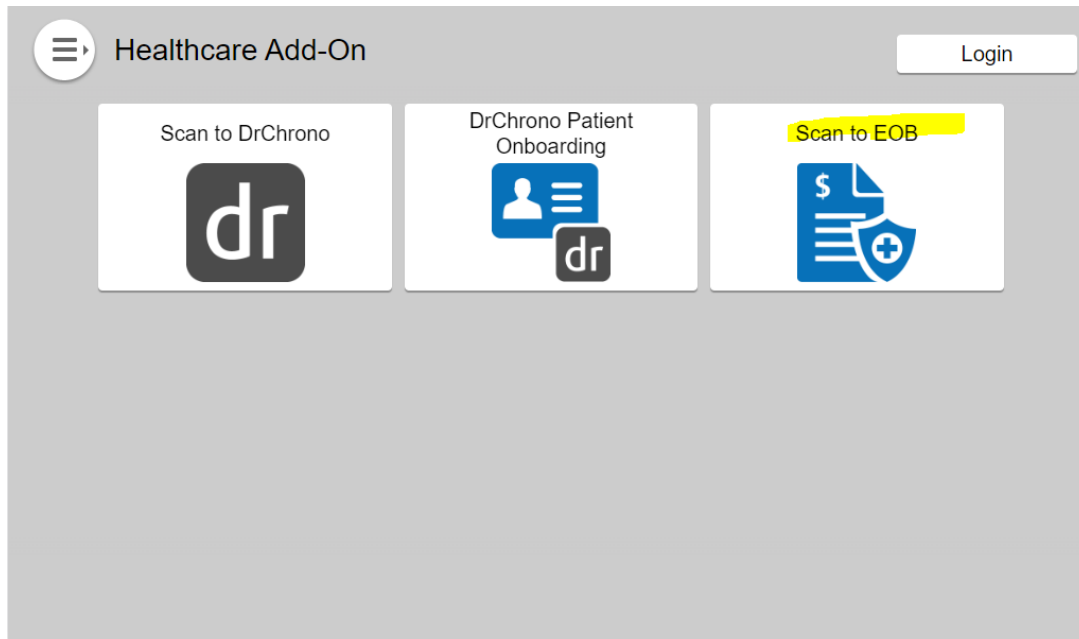
Auto Colo...
1 Sided
Readable ...
300 dpi

Scan Settings

Start

1. Place Front side of the Driver's license and touch on Start
2. Place Back side of Driver's license and touch on start after this complete the scanning. This will upload the driver's license to CPE for processing. CPE will create a new patient in DrChrono based on information on Driver's license.

Scan to EOB



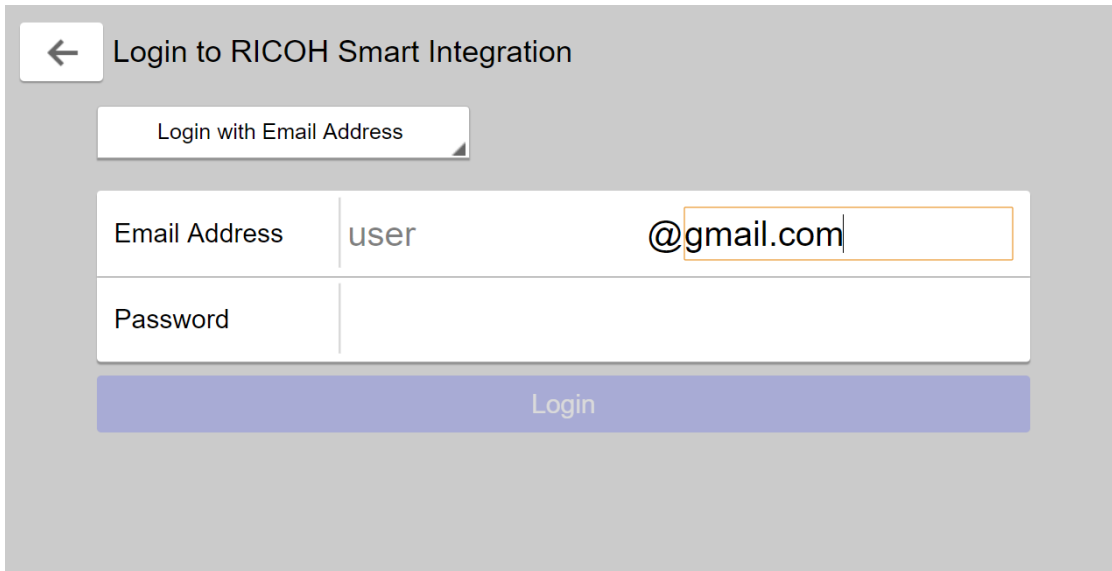
Touch on the Scan to EOB icon

User need to login to the site either using Tenant ID, User ID and Password or Email address and password.

Option 1: Login with Tenant ID

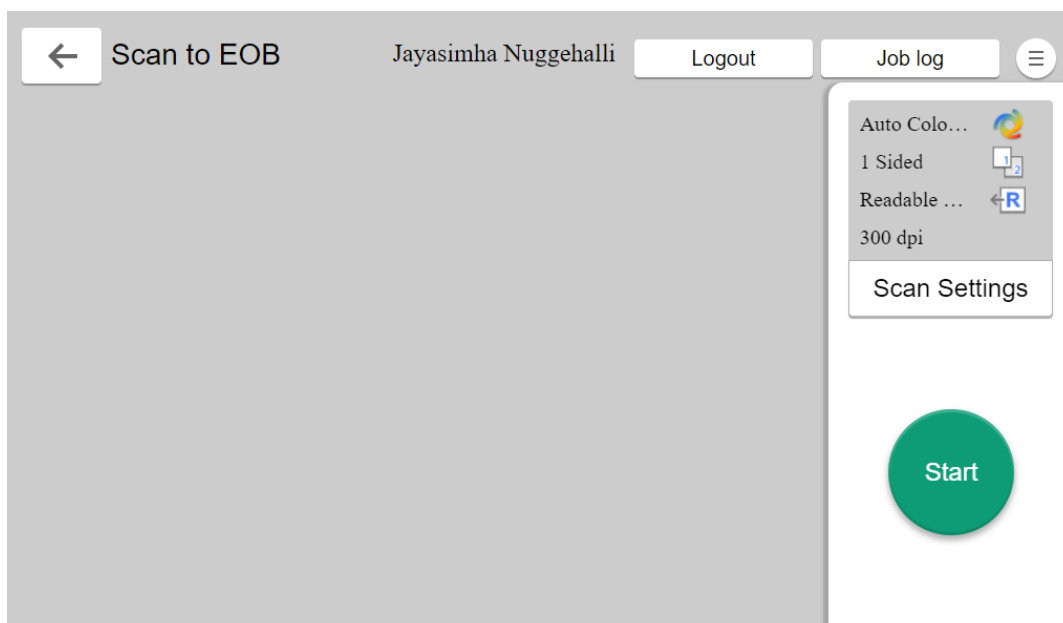
 A screenshot of a login screen titled "Login to RICOH Smart Integration". At the top left is a back arrow icon. Below the title is a dropdown menu currently showing "Login with Tenant ID". Below this are three input fields stacked vertically, labeled "Tenant ID", "User ID", and "Password". At the bottom of the form is a wide, light blue button labeled "Login".

Option 2: Login with Email Address



The screenshot shows a login interface for 'RICOH Smart Integration'. At the top left is a back arrow icon. Below it is a dropdown menu labeled 'Login with Email Address'. The main form consists of two rows: 'Email Address' with the text 'user@gmail.com' (where 'user' is in a separate field and '@gmail.com' is in the main field) and 'Password' with an empty field. Below the form is a large blue 'Login' button.

After successful user login 'Scan to EOB' Application Screen is displayed
There are no specific settings available other than Scan Settings:

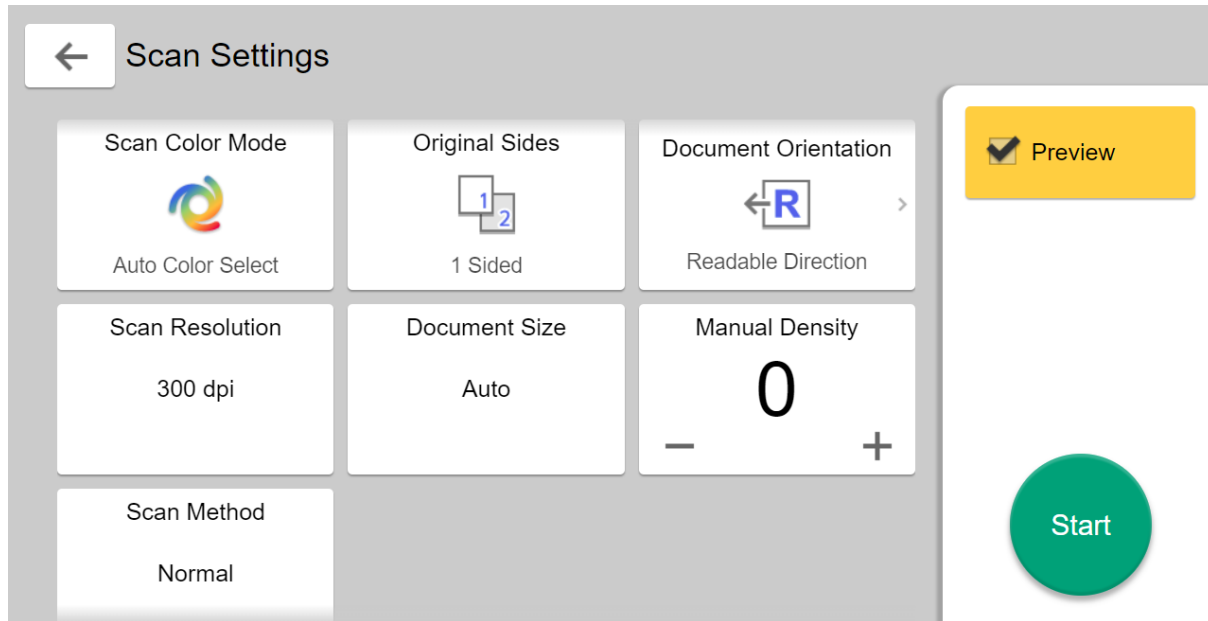


The screenshot shows the 'Scan to EOB' application screen. At the top, there is a back arrow icon, the title 'Scan to EOB', the user name 'Jayasimha Nuggehalli', and buttons for 'Logout' and 'Job log'. A menu icon is also present. On the right side, there is a settings panel with options: 'Auto Colo...' (with a color wheel icon), '1 Sided' (with a document icon), 'Readable ...' (with a document icon and a blue 'R' icon), and '300 dpi'. Below these is a 'Scan Settings' button. At the bottom right is a large green circular 'Start' button.

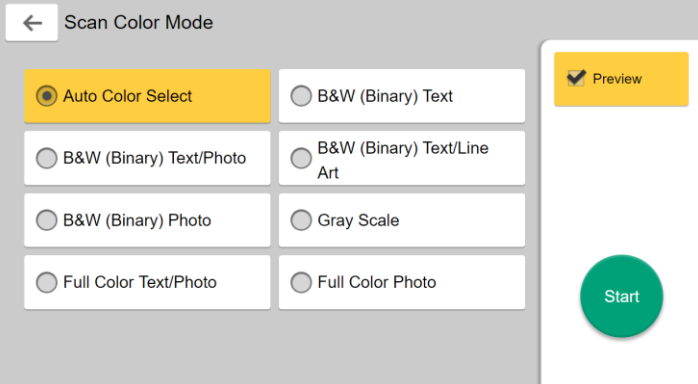
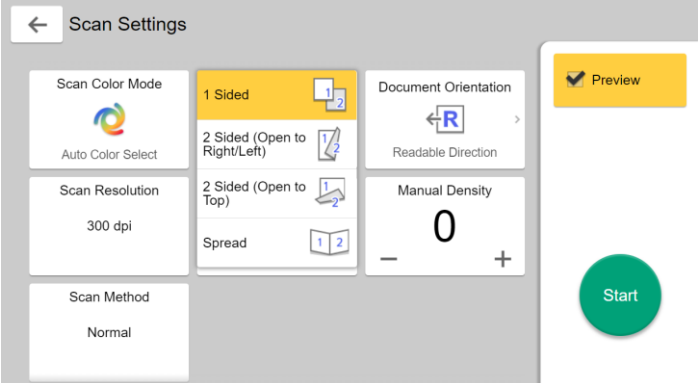
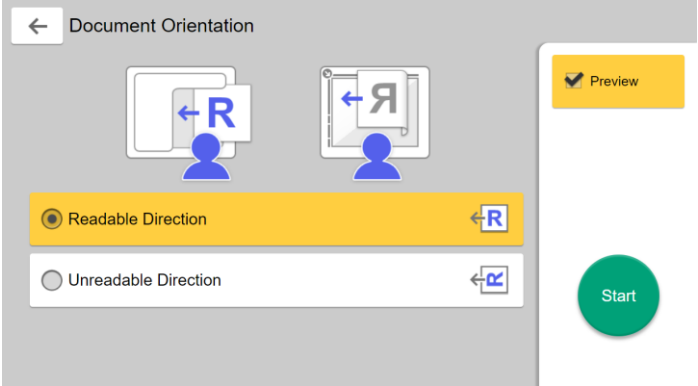
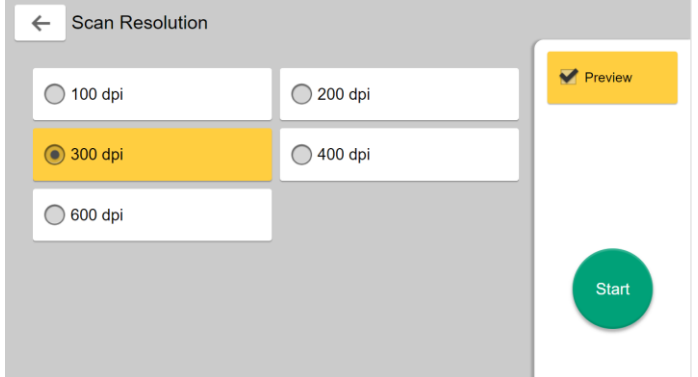
Touch on Start to scan

Scan Settings

Touch on 'Scan Settings' to display Scan Settings Screen



Checking 'Preview' will enable Scan document Preview on MFP Operation Panel.

Scan Settings	Available Options
Scan Color mode	 <p>← Scan Color Mode</p> <p> <input checked="" type="radio"/> Auto Color Select <input type="radio"/> B&W (Binary) Text </p> <p> <input type="radio"/> B&W (Binary) Text/Photo <input type="radio"/> B&W (Binary) Text/Line Art </p> <p> <input type="radio"/> B&W (Binary) Photo <input type="radio"/> Gray Scale </p> <p> <input type="radio"/> Full Color Text/Photo <input type="radio"/> Full Color Photo </p> <p>Preview</p> <p>Start</p>
Original Sides	 <p>← Scan Settings</p> <p> Scan Color Mode: Auto Color Select </p> <p> Scan Resolution: 300 dpi </p> <p> Scan Method: Normal </p> <p> 1 Sided 2 Sided (Open to Right/Left) 2 Sided (Open to Top) Spread </p> <p> Document Orientation: Readable Direction </p> <p> Manual Density: 0 </p> <p>Preview</p> <p>Start</p>
Document Orientation	 <p>← Document Orientation</p> <p> Readable Direction Unreadable Direction </p> <p>Preview</p> <p>Start</p>
Scan Resolution	 <p>← Scan Resolution</p> <p> <input type="radio"/> 100 dpi <input type="radio"/> 200 dpi </p> <p> <input checked="" type="radio"/> 300 dpi <input type="radio"/> 400 dpi </p> <p> <input type="radio"/> 600 dpi </p> <p>Preview</p> <p>Start</p>

Document size	<div><div><div>← Document Size</div><div><div><input checked="" type="radio"/> Auto</div><div><input type="radio"/> Mixed</div></div><div><div><input type="radio"/> A3 (Horizontal)</div><div><input type="radio"/> JIS B4 (Horizontal)</div></div><div><div><input type="radio"/> A4</div><div><input type="radio"/> A4 (Horizontal)</div></div><div><div><input type="radio"/> JIS B5</div><div><input type="radio"/> JIS B5 (Horizontal)</div></div><div><div><input type="radio"/> A5</div><div><input type="radio"/> A5 (Horizontal)</div></div></div><div><div>✓ Preview</div><div>Start</div></div></div> <div><div>← Document Size</div><div><div><input type="radio"/> A5</div><div><input type="radio"/> A5 (Horizontal)</div></div><div><div><input type="radio"/> 11 x 17 (Horizontal)</div><div><input type="radio"/> Legal (Horizontal)</div></div><div><div><input type="radio"/> 8 1/2 x 13 (Horizontal)</div><div><input type="radio"/> Letter</div></div><div><div><input type="radio"/> Letter (Horizontal)</div><div><input type="radio"/> Invoice (Half Letter Size)</div></div><div><div><input type="radio"/> Invoice (Horizontal)</div><div></div></div></div> <div><div>✓ Preview</div><div>Start</div></div>
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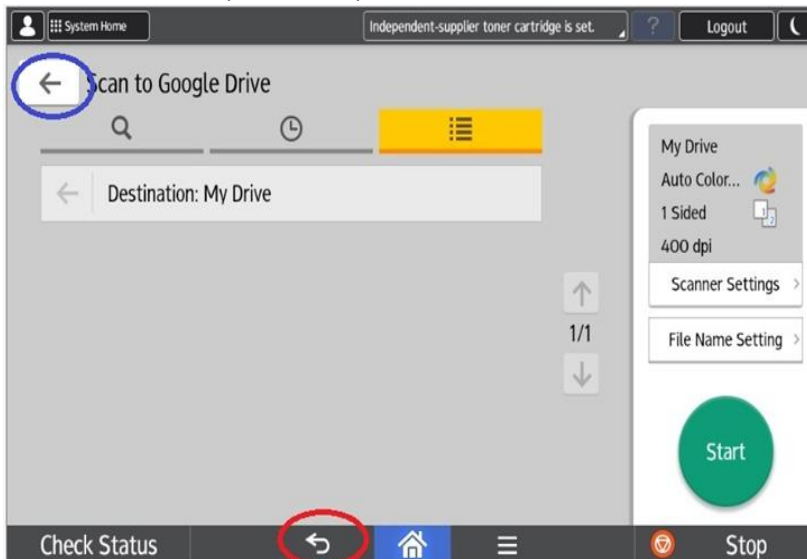
6 Limitations

User Site Limitations

- Supported Browsers for User Site are:
 - Internet Explorer: 11 or later
 - Edge: Latest Version
 - Chrome: Latest Version
 - Firefox: Latest Version
- Limitations for Home Screen/Applications
 - Home: Maximum 20 for each profile, Max 32 characters for the name.
 - Applications: Maximum 18 for each home screen, Max 32 characters for the name
- User Management
 - Email address is unique in the system; same Email address cannot be used even if user belongs to different Tenants
 - Users belong to same tenant cannot set different time zones
 - User cannot change their login Email address, need admins assistance to change email address

General Limitations

- Once Administrator has logged in to a Tenant on MFP, administrator from another tenant cannot login to same MFP. Refer to guide on 'How to remove registered device'
- Back button inside application display screen must be used, instead for 'Back' button on the operation panel.



- Folder and File Search results varies from Cloud Service to Cloud Service, this depends on the Search API for each service.